

To Whom It May Concern

I have been using LMS PROLINK as a broker to purchase insurance for my business and for my association clients for over ten years now. I am pleased with the excellent service that I get from LMS PROLINK, especially from my main contact, Wolf Leue.

Wolf is extremely knowledgeable and efficient, providing the very best of service in a very timely manner. He has been able to obtain business coverage that addresses my needs completely, and has tailored insurance coverage for my clients to meet their individual needs. He follows up promptly with requests and finds acceptable solutions to issues of concern as they arise.

At times, when Wolf has not been available to assist me, I have dealt with other representatives from the brokerage. I have found them all to be equally informative, helpful and professional.

I hear back from our association members that the coverage is the best that they can get anywhere and that their concerns are dealt with to a mutually successful and satisfactory conclusion.

I look forward to doing business with LMS PROLINK for many years to come.

Yours truly,

Wayne Glover, CAE
President & CEO, AssociationsFirst